



# REMOTE**MATHS**

HIER TEL JY - WHERE YOU COUNT

## TERMS AND CONDITIONS

### General Info

#### Enrollments

At RemoteMaths a learner may enrol for:

- Mathematics GR R - 12
- Science Gr 8 - Gr 12
- AP-Maths Gr 8 - 12

#### Registration

- Learners must register before they can take part in any lesson. Registrations are done online. <https://remotemaths.yolasite.com/>
- Learners must register **each** year.
- An once off Admin Fee is payable for the registration except if stated otherwise.
- The Admin fee is payable per family.

#### Correspondence

- All correspondence is made via email.
- The correctness of the email address is the responsibility of the parent and provided to us at registration.
- Parents are responsible to act on any notifications sent out and where any action is required.
- Correspondence to us must also be done through email.

# PACKAGES

## Mathematics & Science Packages & Bookings for Lessons

### Bookings Mathematics & Science

- Every term has **compulsory** lessons. All invoices are invoiced with these compulsory lessons in mind.
- Learners receive the credits for the number of compulsory lessons.
- Each time a booking is made one credit is used. (Normal bookings). Cheaper on Fridays for Gr 11 - Gr 12 and more expensive for Individual lessons. (please contact us for more info).
- Parents may ask for more lessons than the compulsory lessons. These lessons are at a cheaper fee and the number of credits are added to the credits already loaded.
- All compulsory lessons must be booked online. Parents of *Primary School learners are responsible for the booking of your child's lessons. High School learners may book their own lessons. For your convenience you can make use of our flexible times.*
- Bookings must be done as soon as possible. **Learners may not attend a class without a booking.**
- We will not be able to accommodate learners if classes are already fully booked.
- A booking can be made 14 days in advance.
- Your bookings must be made 12 hours before the lesson.
- You are welcome to change any booking 12 hours prior to your lesson.
- Parents remain liable for paying all the lessons whether they attended or not.
- <https://remotemaths.yolasite.com/bookings.php>

### Packages Science

We make only use of the Basic Package for Science, please see Mathematics.

This may change according to the number of learners enrolled for Science.

Please communicate any special request with us.

## Packages Mathematics

We have 3 packages to choose from:

1. Basic package per term (group lessons)
2. Online package
3. Individual lessons at the centre

*You are more than welcome to make use of **any 3 or all 3** of the following options.*

### **OPTION 1 (Basic package) Compulsory number of lessons per term.**

#### GROUP CLASSES AT RM CENTRE

- 4 – 6 learners per class
- 1 double session per week 60 min (2x 30min) continuously

### **OPSIE 2 / OPTION 2 (Base package +R15 / lesson)**

#### INDIVIDUAL CLASSES AT RM CENTRE

- Only 1 – 2 learners per class
- 2 x per week
- 30 min each

### **OPSIE 3 / OPTION 3 (Basiese pakket + R15 per les / Base package +R15 / lesson)**

#### AANLYN KLASSE/ ONLINE CLASSES

- 1 learner per class
- 2 x per week
- 30 min each

# AP-Maths

Please visit our AP-Maths page:

<https://remotemaths.yolasite.com/resources/AP%20Maths%202020%20General%20Info.pdf>

## LESSONS

**We have compulsory lessons per term.**

- These lessons must be taken and cannot move over to the next term.
- The number of compulsory lessons are communicated to parents each term.
- Lessons missed can only be made up (make-up lesson) if there is space available and suits us.
- Late cancellations will not be liable to qualify for make-up lessons.
- **Parents remain liable for paying all the lessons, per term, whether they attended or not.**

### @ Centre

- Learners may only attend the lesson if they are booked for the lesson.
- Learners must make sure they have booked for the correct package (1-3).
- Learners must please not visit the Centre if they feel ill. (make-up lessons can be arranged, see above).
- Lessons missed may qualify for a make-up lesson. See above.
- Lessons must be booked online.
- The centre must be notified at least 12 hours prior to the lesson if the learner will not be attending.
- Learners **must attend regularly** and plan their lessons to fit into the term.

## ONLINE LESSONS

- Please make sure you have all the necessary equipment for the Online sessions.
- You must have a wifi router that can handle video feed etc.
- Online lessons are done via Discord and or Google Meet.
- Lessons must be booked online
- Lessons missed may qualify for a make-up lesson. See above.

## FEES

- We make use of a quarterly fee. **All fees must always be paid quarterly in advance**, for all the compulsory lessons.
- **Compulsory lessons must be paid whether attended by the learners or not.**
- **Lessons may be used in the term to your convenience but are not carried over from one term to the next term.**
- Notice must be given in **writing and must be one quarter in advance.**
- Monthly payments can be arranged in writing, but notice must be given quarterly in advance as above.
- Parents that terminate classes within a term will not be paid back any balance of the remaining quarterly fee.
- **The Fee for AP-Maths is a yearly fee.** You may pay off the fee with quarterly instalments. The fee may also be paid Monthly. Notice must be given quarterly in advance as above.
- Individual classes and Online classes will be more expensive than the normal classes. Please ask for the current fee before you book for any of these classes.

## Bank Charges

- **Parents are responsible for bank charges on cash payments.**

## CONTACT US

- *We will always be available for any kind of help. Feel welcome to contact us (0825713921) any time.*
- *It is best not to contact us during lesson times in the afternoons.*

Kontak ons / Contact us	
e-Mail	<a href="mailto:dorettefourie1965@gmail.com">dorettefourie1965@gmail.com</a> / <a href="mailto:etiennef11@gmail.com">etiennef11@gmail.com</a>
Tel	0514367100 – 0825713921
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Bank	RemoteMaths FNB 62306423237 College Court 230137

## BANKING DETAILS

Name: RemoteMaths

Bank: FNB College Court 230137 Acc.: 62306423237